



Winter Issue 2019

Lobby Hours:

Monday thru Wednesday
8:30 A.M. to 4:30 P.M.

Thursday & Friday
7:00 A.M. to 4:30 P.M.

Location:

710 W. Miller St.
Alpena, MI 49707
989.356.4561

alpenacreditunion.com

Holiday Closings:

New Year's Eve 12/31/19: Closing at Noon
New Year's Day 1/1/20: Closed
Good Friday 4/10/20: Closing at Noon
Memorial Day 5/25/20: Closed
Labor Day 9/7/20: Closed
Thanksgiving 11/26/20: Closed
Christmas Eve 12/24/20: Closing at Noon
Christmas 12/25/20: Closed
New Year's Eve 12/31/20: Closing at Noon

ENTER
for a chance
TO WIN



**ENROLL IN E-STATEMENTS
FOR A CHANCE
TO WIN A YETI COOLER
& 30oz TUMBLERS**

2019 Year in Review

With 2020 right around the corner it's important for us to share with you some of the things we accomplished in 2019. 2019 was a BIG year for us! Alpena Community Credit Union went through many changes this year. We now have our very own brand-new ATM on site with an updated facelift to the kiosk. Be sure to stop by and take advantage of your 24-hour FREE ATM. Also, as many of you know we have "finally" replaced the parking lot! Thank you for being patient as we worked through the stages of this much needed project.

A warm "Welcome" to our 140 plus new members! We are so happy you chose Alpena Community Credit Union to serve you with your financial needs. May this only be the beginning of a long relationship.

New members are not the only new faces at the Credit Union. Welcome Jordan Zielaskowski to our amazing staff. Jordan joined our team in July and is a full-time student at Alpena Community College studying business management and marketing. We are more than excited to have an energetic lady like Jordan join our credit union family.

Something to look forward to and watch out for in 2020 is our new ATM offsite location (TO BE ANNOUNCED). Keep up to date on all of the happenings by following us on Facebook or logging into our new website (COMING SOON). The year ahead will bring you competitive loan rates, loan specials & of course promos.

Thank you for making our favorite moments such as lunch on us, member appreciation month, and the Super Market Sweep this past year possible and for being a part of our incredible community. As always, we welcome your questions, comments, & concerns. This is your Credit Union and we are here to serve you!

Our Mission:

To build a strong institution that provides the education and services that achieve financial freedom to the diverse community we serve.

See back for details



Alpena Community Credit Union is an
Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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CardNav gives members the ability to:

- Turn cards on and off
- Restrict types of purchases made
- Receive and respond to instant transaction alerts
- Enter and edit international travel events
- Set location services to deter fraudulent activity
- Limit spending amounts to help reach your budget goals
- Set card alerts to monitor purchases and take immediate actions
- New: Enjoy the latest features in security technology - fingerprint and facial login, and a one-time controls override capability



SCORECARD

Use Your Card. Reward Yourself!

Earn Bonus Points for Name-Brand
Merchandise & Exciting Travel Rewards.

ScoreCardRewards.com

Lost or Stolen Cards?

To report a lost or stolen Visa card after hours please call FIS
1-800-543-5073 or Visa Direct 1-800-VISA911.

To report a lost or stolen ATM/Debit card after hours please call within
the United States 1-888-241-2510 and outside the United States
1-909-941-1398.

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One (1) Prize Winner will be selected on or about March 5, 2020 by a random drawing from all qualified entries received by a participating credit union between January 1, 2020 and February 28, 2020. Eligible members can enter the contest by enrolling for e-Statements through It's Me 247 Online Banking by clicking on "Info Center" and then "eStatement Options" and completing the enrollment. No purchase necessary. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law.

Board of Directors: Ryan Suszek - Chariman, Cristie VanMassenhove - Vice President, Charles Wiesen - Secretary, Jason Rensberry, Jordan Reynolds