



Spring Issue 2020

Lobby Hours:

Monday thru Wednesday
8:30 A.M. to 4:30 P.M.

Thursday & Friday
7:00 A.M. to 4:30 P.M.

Location:

710 W. Miller St.
Alpena, MI 49707
989.356.4561

alpenacreditunion.com

Holiday Closings:

Good Friday 4/10/20: Closing at Noon
Memorial Day 5/25/20: Closed
Labor Day 9/7/20: Closed
Thanksgiving 11/26/20: Closed
Christmas Eve 12/24/20: Closing at Noon
Christmas 12/25/20: Closed
New Year's Eve 12/31/20: Closing at Noon

Spring is here!

Welcome all the new beginnings. Alpena Community Credit Union would like to welcome Chesney Robbins to our staff. Chesney joined our team in January. She and her husband are the proud parents of three beautiful children. When she's not at work she loves anything outdoors. We are very excited to have her as a member of our team.

Your Credit Union has been busy this winter. Like us on Facebook to see our video! Thank you to Vivero Industries for all the fun.

Visit our web page at **WWW.ALPENACREDITUNION.COM**. We have a whole new look with additional links to better serve you the member. Check back often for updates and new information about your credit union.

Alpena Community Credit Union Annual Meeting will be held on May 19, 2020 at 5 p.m. in the lobby. We look forward to seeing you there!

COVID-19

For the safety of you and our staff, we have decided to close the lobby until further notice. We are still here and our drive thru is open to help you with all of your financial needs.

Below are a number of convenient ways to access your funds, review your balances, obtain loans & conduct business.

- Online Banking
- Online Bill Pay
- Online Consumer Loan Applications
- Online Mortgage Applications
- 24/7 Onsite ATM
- Debit & Credit Cards
- CardNav

If you have an inquiry about a loan or mortgage, please call us at (989) 356-4561 and we can set up an appointment to work with you.

If you have any questions, please do not hesitate to call. We are here to help. If you are experiencing a financial hardship as a result of COVID-19 we have options that may assist.

Rest assured your money is safe. Funds on deposit at the Credit Union are insured through the NCUA.

Our Mission:

To build a strong institution that provides the education and services that achieve financial freedom to the diverse community we serve.

ENTER
for a chance
TO WIN



**LOG IN TO
MOBILE BANKING
FOR A CHANCE TO WIN A
KITCHENAID
STAND MIXER**

See back for details



Alpena Community Credit Union is an
Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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Attention all online banking user's

Beginning June 1st 2020 you will no longer be able to access your account using your account number. Prior to this date please change your login ID from your account #. Contact a member of our staff if you have questions regarding this.



Spring is the time of plans and projects.

We are very excited to now offer an off-site ATM to you located inside Neiman's Family Market.

Member Appreciation Week



May 18 – May 22. Register for our daily drawings & annual gas grill giveaway.

Lunch on us Friday May 22nd.
Join us for a hot dog and chips!

Lost or Stolen Cards?

To report a lost or stolen Visa card after hours please call FIS 1-800-543-5073 or Visa Direct 1-800-VISA911.

To report a lost or stolen ATM/Debit card after hours please call within the United States 1-888-241-2510 and outside the United States 1-909-941-1398.

ENTER *for a chance* TO WIN



LOG IN TO MOBILE BANKING FOR A CHANCE TO WIN A KITCHENAID STAND MIXER

One (1) Prize Winner will be selected on or about June 5, 2020 by a random drawing from all qualified entries received by a participating credit union between April 1, 2020 and May 31, 2020. Each time an eligible member accesses their credit union account by logging in to It's Me 247 Mobile Web Banking during the contest period they will be entered in the contest allowing for multiple entries. No purchase necessary. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law.

Board of Directors: Ryan Suszek - Chariman, Cristie VanMassenhove - Vice President, Charles Wiesen - Secretary, Jason Rensberry, Jordan Reynolds